

Computer Repair Fees

Hourly Rates

\$25 Initial Inspection/Diagnosis/Consultation*

\$25/hr Standard Repair/Upgrade Labor

\$25/hr Software Install Labor**

*Inspection/Diagnosis fee is included in repair cost. It is only charged separately when no repair is authorized

**For any software issues that require reinstallation of software, including operating system software, the customer will need to provide or purchase the appropriate licensed software

Note: Repair fees do not include parts or software that may be required

Approximate Time Estimates:	Number of Hours
Spyware/Adware removal	3
Virus removal	3
Hardware Installation	1
Software Installation	1
Printer Installation	1
Reload OS	2
Reload OS plus 3 Applications	3
Data Transfer	1-3 (depending on amount of data)
Disaster Recovery Backup	TBD requires estimate
Router Setup	1
Wireless Setup with 3 devices	2
Network Printer setup	1

All repairs are covered with a minimum 30-day warranty on labor. Parts are covered as specified by the manufacturer's warranty. I assume no responsibility for lost data. Regular data backup is recommended!

Flat Rate Fees

Flat Rate Fees	Price	Description of Work
Diagnose and Fix Hardware/Software Problems	\$75	Does not include cost of needed hardware, parts or software.
Virus/Spyware Removal	\$75	Remove detected viruses and spyware.
Operating System Install (Windows)	\$75	Install new OS
Operating System Upgrade (Windows)	\$75	Upgrade current OS to newer version.
File/Data Recovery from hard drives	TBD	Depends on situation, drive condition, amount of data
Install Motherboard/CPU	\$75	Install hardware and test.
Networking Wired/Wireless	\$75	One Computer (\$25 each additional computer) (does not include cost of hardware, parts)
Routine Installations		
Hardware Installation (i.e., Memory, Hard Drive, CD-ROM, Floppy Drive, Video Card, Sound Card, Network Card, Modem, etc.)	\$40	Install hardware, drivers, and test.
Windows Update/firmware/all other drivers	\$40	Update Windows, update firmware, drivers
Software Installations	\$40	Install and setup software.
Antispyware, Antivirus, Firewall Installs	\$40	Install utilities for protection/security.

If I can't fix the problem, there will be no charge for services

NOTE: Fees do not include parts or software that may be required

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